## Descriptive Analysis of YRCAA Complaint Reports for Odor and Dust

#### January 2017 to August 2019

#### Introduction:

YRCAA states: <u>Our mission is to protect the people and the environment of Yakima County</u> <u>from the effects of air pollution. The Yakima Regional Clean Air Agency is committed to</u> <u>achieving and maintaining healthful air quality throughout our jurisdiction</u>. This is accomplished through a comprehensive program of planning, regulation, enforcement, technical innovation, and promotion of the understanding of air quality issues. See <u>https://www.yakimacleanair.org/about/</u>

YRCAA fails to do this for the people of the Lower Yakima Valley when it fails to enforce air quality standards for dairy operations. <u>There are no dust control policies for dairies in</u> <u>Yakima County.</u> YRCAA claims a blanket exemption for dairies regarding dust and odor, even when there is clear evidence that dairy emissions impact the health and well-being of neighbors.

#### WAC 70.94.640 states:

(1) Odors or fugitive dust caused by agricultural activity consistent with good agricultural practices on agricultural land are exempt from the requirements of this chapter <u>unless they have a substantial adverse effect on public health</u>. In determining whether agricultural activity is consistent with good agricultural practices, the department of ecology or board of any authority shall consult with a recognized third-party expert in the activity prior to issuing any notice of violation.

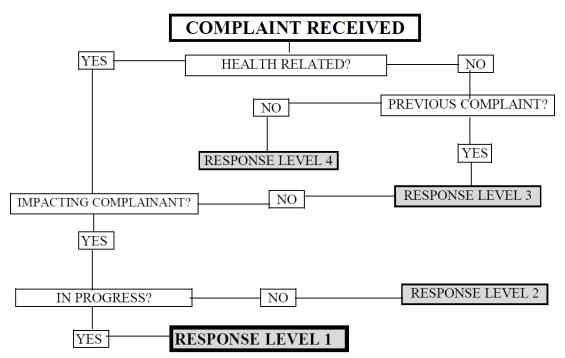
YRCAA never evaluates health impacts, but simply cites the agricultural exemption and ignores health complaints regarding dairy operations. YRCAA incorrectly denies a link between odor, presence of hazardous pollutants and human health.

When people in the Upper Valley complain about dust obscuring the roads the YRCAA acts. When people in the Lower Valley complain about dust from dairies obscuring the roads the YRCAA tells them to call the police department. See Complaint #3842

#### Characterization of Data from YRCAA Complaint Reports re Dust and Odor:

FOTC received 138 Complaint Reports from YRCAA in response to a 2019 Public Records Request. That data is included here in Attachments 4, 5 & 6. Two of the reports had incomplete data. Consequently, FOTC has analyzed 136 reports. Our Excel spreadsheet is Attachment 7. Thirteen (13) or 9% of the reports had questionable dates and times. The times of incidence occurrence supposedly happened after reports were made, or investigations supposedly took place before the incidents were reported. These are clerical errors, but they confound the data analysis.

The YRCAA Administrative Code Part B provides a flowsheet to guide agency response to complaints on page 5-7. It is copied here:



GENERAL COMPLAINT RESPONSE FLOW CHART

The following response levels will be used in conjunction with the complaint response flow chart.

a. Level 1

Attempt same day site inspection. Request backup if not available for same day response. b. Level 2

Attempt inspection within 48 hours. Request backup if not available for 48 hour response. c. Level 3

Attempt site inspection within 7 days. Request backup if not available for 7 day response. d. Level 4

Site inspection not required. Correspond with the source to advise of the complaint, to inform of the applicable rules and to discuss the potential for enforcement action. A phone call or a fax may be helpful but, it should be followed up in writing.

To be very clear, <u>the only path to a Level 4 Response happens when the complaint is not</u> <u>health related and there has been no previous complaint.</u> According to FOTC analysis 85

out of 136 or 63% of complaints were assigned Response Level 4. We believe that at least 29 of those assignments were incorrectly done. See yellow highlighting in our spreadsheet. However, in reality, YRCAA made onsite investigations of many complaints that were assigned Level 4 Responses.

There were 89 complaints from the Upper Valley or about 65% of the total which correlates very well with the percentage of people who live there. For the Upper Valley 87% of the complaints concerned dust, 11% concerned odor and 1% concerned "other". For the Lower Valley there were 47 complaints or 35% of the total. For the Lower Valley 62% of the complaints concerned dust and 28% concerned odor.

For the Upper Valley the average lag time between when an incident allegedly occurred and when the complaint was received (recorded) was 18.18 hours with a median of 4. Half of the complaints were received (recorded) within 4 hours of the time they were sent. For the Lower Valley the average lag time between when an incident allegedly occurred and when the complaint was received (recorded) was 37.92 hours with a median of 17 hours.

For the Upper Valley the average time between when an incident was reported (recorded) and when an investigation was initiated was 26.58 hours with a median of 3.5 hours. For the Lower Valley the average time between when an incident was reported and when an investigation was initiated was 60.25 hours with a median of 24.75 hours.

					Upper Valley	Lower Valley	
Average Ti	me Betwee	en Occurre	ence and R	18.18 hrs. 37.9			
Median Time Between Occurrence and Report					4 hrs. 1'		
Time Between Report and Investigation					26.58 hrs.	60.25 hrs.	
Median Tir	Median Time Between Report and Investigation				3.5 hrs.	24.75 hrs.	

### Lag Times between Occurrence, Report & Investigation

### **Compare Upper Valley and Lower Valley Response Levels**

	Upper		Lower		
RL-1	7	8%	5	11%	Attempt same day site inspection. Request backup if not available for same day response
RL-2	10	11%	0	0%	Attempt inspection within 48 hours. Request backup if not available for 48 hour response
RL-3	5	6%	7	15%	Attempt site inspection within 7 days. Request backup if not available for 7 day response
RL-4	51	57%	30	64%	Site inspection not required. Correspond with the source to advise of the complaint, to inform of the applicable rules and to discuss the potential for enforcement action.
No Rating	16	18%	5	11%	
Warning					
Letter	6	7%	2	4%	
NOV	7	8%	3	6%	

Percentage wise slightly more Lower Valley complaints were assigned a Level 1, 3 or 4 Response. Upper Valley complaints were more likely to receive a Level 2 Response or no rating. Upper Valley complaints were more likely to end in a warning letter or a Notice of Violation (NOV).

## **Comparison of Prolonged Odor Episodes in the Upper Valley and the Lower Valley**

Two prolonged episodes of foul odor were documented in the complaints. One occurred in Selah and was related to the Tree Top Apple Processing Plant. The other occurred in the Lower Valley between Sunnyside and Grandview and was related to a cluster of dairies in that area. The ways that YRCAA responded are informative.

## Selah:

**May 31, 2017 at 3 PM** a resident called and YRCAA took the call immediately. According to the record:

*CP* says that there has been a terrible odor (sewage-like) emanating from Tree Top's wastewater pond. He says it has been particularly bad for the last couple of weeks.

YRCAA began an investigation 23 hours later on 6/1/2019, assigning Response Level 2 which means that there was a health risk that was impacting the complainant, but the problem was not in progress:

Did not smell anything until I parked right across from 1500 Harrison Road, which is the Treetop Treatment facility's address. The odor was at a 2. I noticed they were utilizing sprinklers, which may be making the odor more airborne, as we have had complaints with Treetop in the past regarding the same issue. I am going to go out in the morning, as most of the people calling in are saying it's worst in the morning.

**June 1, 2017 at 9:04 AM** another resident called and YRCAA recorded the call three hours later at 1200 noon. An investigation began two hours later.

CP says that there has been a horrible "sewage-like" smell in the East Selah area for the last two weeks. She said it was extremely bad this morning.

YRCAA found:

Investigated this issue along with other complaints that were place recently. Odor was not detectable until I was across from 1500 Harrison Rd. At that point, the odor level was a 2.

**June 1, 2019 at 9:41** a third resident called and the YRCAA recorded the call at 12:00 noon. The same investigation began two hours later at Response Level 2:

CP says that there has been a terrible smell in East Selah lately. She said she checked with Selah Public Works, to see if their waste treatment plant could have been the cause of the smell, but they said everything is fine.

YRCAA found:

Drove past the Selah waste treatment plant, but did not smell anything bad, I continued to drive on Harrison Road by Tree Top and when I hit 1500 Harrison Road, I could detect and odor that was sewage-like. The odor level was a 2. Treetop had their sprinklers going, so I'm assuming the water is coming from the wastewater ponds, and that is the cause of the smell.

**June 5, 2019 at 10:30 AM** a fourth resident called and the YRCAA recorded the call 3 ½ hours later at 2:00 PM. The investigation began one half hour later with a Response Level 4.

CP says that there has been a bad odor emanating from Tree Top's wastewater ponds

YRCAA called Tree Top and issued a verbal warning.

## Sunnyside/Grandview

**July 19, 2019 (Friday) at 7:35 PM** a resident left a voice mail message with YRCAA that was picked up on Monday, July 22, 2019 at 3:00 PM.

CP says there's "Ambient cow pen dirt from Hornby west to Waneta and further. Particle dirt filling the air around us can be seen on video with lights. It smells like urine but you don't care about that."

According to the report the complaint received a Response Level 3 and an investigation was not begun until eleven days later on July 30, 2019 at 3:00 PM.

**July 21, 2019 (Sunday) at 11:30 PM** the same resident left a message that was picked up on Monday, July 22, 2019 at 3:00 PM.

CP says that "Foul cloud of ambient open pen dirt and lagoon storage. Strong smell of ammonia/urine permitting our property and home. Gagging, sinus headache and inability to breathe even with high power filtering system."

Although the resident clearly states health complaints that are impacting her, the complaint is assigned a Response Level 3 that implies no health risks. An investigation was begun eleven days later, on July 30, 2019 at 3:00 PM.

July 22, 2019 at 11:15 PM the complainant left another message:

CP says that "The ambient pen dirt air was sucked into her home and her sons through open windows around 11:00 PM when she was cooling her house down with the evening air. Horrible dirty feeling ambient pen dirt willed with horrid ammonia and manure AND

The YRCAA recorded the message the next morning but took no action. Initially the assignment was Response Level 3.

**July 24, 2019 at 9:35 AM** the complainant called again, this time in the morning, but the message was not picked up until 22.5 hours later.

After wonderful rain and thunder showers last night no smells! Wonderful sweet clean air! But tonight, Wednesday, 7/24/2019 9:25, windows open screen doors letting in fresh air until this very moment! Boom ! Ambient pen ammonia stench coming in.

YRCAA assigned a Response Level 4 that signifies no previous complaints. There was no investigation.

**July 25, 2019 at 8:00 AM** the complainant called and YRCAA documented the call 45 minutes later.

"Awoke to horrid smell of dead cow composting. Velduis Klompe CAFOs is composting turning dead cow compost and it's gross. The ambient air is bringing this cloud of stench to my property this morning! Go to sleep with smells of urine wake up to manure

The YRCAA did not investigate and made a Response Level 3 assignment to the complaint.

**July 25, 2019 at 8:27 AM** the complainant called again and the YRCAA recorded the call one hour later.

"Kelsey this has to stop! More and more ambient air full of CAFOs stench. I've written several complaints and no response from yrcaa! Come on you guys! Do your job. Kathy Rogers"

The YRCAA did not investigate and made a Response Level 4 assignment to the complaint.

**July 25, 2019 at 11:15 PM** the complainant called and left a message that was picked up the next morning at 9:00 AM.

CP says "Cool nights are once more and very appreciated. However, opening our windows and screened doors is a negative. The ambient pen dirt full of odor from the cafo open pens surrounding our home and the neighbors is restricting the enjoyment of fresh

The YRCAA did not investigate and made a Response Level 3 assignment to the complaint.

**July 26, 2019 (Friday) at 1:20 AM** the complainant left an email message. YRCAA had all day Friday to pick up but they did not record the message until Monday morning on July 29, 2019. Not being able to sleep due to odor qualifies as a health concern but YRCAA made a Response Level 3 assignment and did not investigate.

CP says "Awakened by stench form ambient open pen dirt infiltrating our home! Cool night, windows open, sleeping well, then BOOM, I can't sleep because I'm breathing in this heavy dirt, band like dust in my house. Our large Austin Air filters is always

**July 29, 2019 with no time recorded** the complainant left an email message that was picked up the next day at 9:55 AM.

CP says "Kelsey, once more Klompe CAFO is composting and the ambient dirt from that is just nasty at my home. The wind was blowing from the east as well. I believe they've been told not to compost in the wind. Kelsey I have photos! This needs to be handled

The YRCAA initiated an "investigation" on July 30, 2019 at 1 PM. This was their investigation:

Dairies and CAFOs in the vicinity of Hornby, Stove, Braden and Tear Roads were contacted and made aware of the complaints

This was the final response for all of the above odor complaints during this episode of foul air. YRCAA is well aware that FOTC research in this area found average ammonia levels that exceed the Minimum Risk Level (MRL) for chronic ammonia exposure. The YRCAA cannot state that composting dead cows next to family homes is an acceptable agricultural practice. <u>YRCAA performed no onsite investigations and took no odor measurements.</u> Based on the evidence no one can state how high the odor or ammonia levels were during this week or what the risks were to complainant health.

# Does the YRCAA Agree or Disagree with People Who Complain about Dust & Odor?

Overall, the YRCAA investigations agreed with complainants perceptions 22% of the time, disagreed 39% of the time and took a position in the middle 18% of the time. There was no investigation for 18% of complaints.

The numbers look different when the Upper and Lower Valleys are compared. In the Lower Valley the YRCAA disagreed with the complainants 49% of the time and supported the complaints only 4% of the time. The YRCAA did not investigate 32% of the complaints from the Lower Valley.

		Upper Valley		Lower Valley		Yakima County	/	
		# Complaints	%	# Complaints	%	# Complaints		%
No Suppo	ort	30	34%	23	49%		53	39%
Yes Suppo	ort	27	30%	2	4%		30	22%
Maybe		18	20%	7	15%		25	18%
No Invest	igation	10	11%	15	32%		25	18%
NA		4	4%	0	0%		4	3%

## YRCAA Support for Upper Valley and Lower Valley Residents

When dust and odor complaints are compared there is another large disparity. The YRCAA disagreed with 17% of those who complained about odor and disagreed with 37% of those who complained about dust. The YRCAA agreed with 25% of those who complained about dust and agreed with 17% of those who complained about odor. The shocking finding is that the <u>YRCAA failed to investigate 67% of odor complaints.</u> Given the significant lag time for investigation, especially with respect to odor, this is disturbing.

## YRCAA Support for Dust Complaints versus Odor Complaints

	Dust # Complaints		Dust %	Odor # Complaints	Odor %
No Support	4	40	37%	3	17%
Yes Support	2	27	25%	3	17%
Maybe	2	25	23%	0	0%
No Investigation	1	13	12%	12	67%
NA		4	4%	0	0%

Please see the Attachment 8 Spreadsheet for work documentation.

Comp	laint Form		者 Find	or Edit a Complaint	Add a M	New Complaint
omplaint_number	3532	🛛 🕜 Help	o: find #		DAN	AP65-01-02 Rev.
Date received	5/31/2017 Time	3:00:00 PM			Date of Destruction	
active						
Date occured	5/31/2017 Time	3:00:00 PM			Investigator	Kelsey 🗸
received via	phone		~		Investigation Date	6/1/2017
received by	Kelsey		~		Investigation Time	2:04:00 PM
violation type	OD		~ V	iolation Address	1500 Harrison Rd.	
			Zip Cod	e 98942	S. S. S. S. S. S. S.	No. S.
Pictures			Cit	y Selah	1	
AOD?			NOV	?	non-disclosure	
	Responsible Party				Complaint Party	
contact_name	Theresa			First Name		
contact title	increas					
				Last Name	Davidson	
First Name	Tree top			Addres	5 341 Archie Rd.	
Last Name	Tree Top			Zip Code	98942	
Address	1500 Harrison Rd.			City	Selah	
Zip Code	98942	]		Home phone #	(509) 930-7565	
City	Selah	State WA		Cellphone #	#	
Home phone #	(509) 698-1221			Emai	1	
Cellphone #		]				
scription alleged violation	CP says that there has be has been particularily ba	en a terrible of d for the last o	dor (sewage couple of we	-like) eminating fro eeks.	om Tree Top's wastewat	er pond. He says it
findings	Did not smell anything ur facility's address. The od more airborne, as we hav out in the morning, as mo	or was at a 2.1 re had complai	noticed the nts with Tre	ey were utilizing sp etop in the past re	rinklers, which may be garding the same issue	making the odor
actions taken	Contacted Treetop prelim and did not smell any sev	inarily to make	e them awa	e of the complaint	Drove across from way	stewater ponds,

Comp	laint Form	1			Find or	Edit a Complaint	Add a I	New Complaint
omplaint_number	3533			🕑 Help: .	find #		DAN	AP65-01-02 Rev.
Date received	6/1/2017	Time	12:00	00 PM			Date of Destruction	
active								
Date occured	6/1/2017	Time	9:14:0	MA O			Investigator	Kelsey 🗸
received via	voice mail			~	]		Investigation Date	6/1/2017
received by	Kelsey			~	]		Investigation Time	2:04:00 PM
violation type	OD			~	Vic	lation Address	1500 Harrison Rd.	
					Zip Code	98942		
Pictures					City	Selah		
AOD?					NOV?		non-disclosure	
	Responsible Part	Y			]		Complaint Party	
contact_name	Theresa				1	First Name	Ruth	
contact title					]	Last Name	Collins	
First Name	TreeTop				1	Address		
Last Name	Treetop				]	Zip Code	98942	
Address	1500 Harrison Ro	I.	-		1	City	Selah	
Zip Code	98942	1				Home phone #	(509) 248-4246	
City	Selah		State	11/4	1		(309) 248-4240	
			State	WA		Cellphone #		
Home phone #	(509) 698-1221					Email		
Cellphone #								
cription alleged violation	CP says that there it was extremely b	has bee ad this r	n a hori norning	ible "se	wage-like"	smell in the East S	elah area for the last t	wo weeks. She said
findings	Investigated this i was across from 1	ssue alo 1500 Har	ng with rison R	other co d. At tha	omplaints the	nat were placed re odor level was a 2	ecently. Odor was not c 2.	letectable until I
	worse in the early	morning	. Tried t	o call T	heresa, with	Treetop on 6/2/2	s have been saying the 2017, to let her know th nail to leave a message	at the small is

🦉 Comp	laint Form			H Find or	Edit a Complaint		/Add a N	lew Complaint
complaint_number	3534		)Help:fi	ind #	l		DAN	AP65-01-02 Rev.
Date received	6/1/2017 Ti	me 12:00:0	O PM			Date of D	estruction	
active								
Date occured	<b>6/1/2017</b> Ti	me 9:41:00	AM			Investigat	tor	Kelsey 🗸
received via	voice mail		~			Investigat	tion Date	6/1/2017
received by	Kelsey		~			Investigat	tion Time	2:04:00 PM
violation type	OD		~	Vic	lation Address	1500 Harris	on Rd.	
				Zip Code	98942			
Pictures			-	City	Selah			
AOD?				NOV?		non-	disclosure	
	Responsible Party					Compla	int Party	
contact_name	Theresa				First Name	1		
contact title					Last Name	Santange	lo	
First Name	TreeTop				Address	603 Jamie	e Drive	
Last Name	ТгееТор				Zip Code	98942		
Address	1500 Harrison Rd.				City	Selah		
Zip Code	98942				Home phone #	(509) 697	-6672	
City	Selah	State	WA		Cellphone #			
Home phone #					Emai			
Cellphone #								
escription alleged violation	CP says that there has to see if their waste tro	been a terril eatment plan	ble sme it could	II in East So have been	elah lately. She si the cause of the :	aid she checi smell, but th	ked with Se ey said that	lah Public Works, t everything is fine
findings	Drove past the Selah w Road by TreeTop, and was a 2. TreeTop had t and that is the cause	when I hit 15 heir sprinkle	OO Har	rison Road	. I could detect an	odor that w	as sewage.	like. The odor leve
actions taken	Parked in front of CP's across from wastewat	house on 6/ er ponds, an	5/17 at d did no	: 10:45am, ot smell an	and did not smell y sewage like odd	any sewage ors there, like	like smells e I did on 6,	in the area. Drove /2/2017. RL-2.

Se Comp	laint Form	Find or	Edit a Complaint		/ Add a N	lew Complaint		
omplaint_number	3537		) Help: fi	nd #			DAN	AP65-01-02 Rev
Date received	6/5/2017 T	ime 2:00:0	0 PM			Date of [	Destruction	
active								
Date occured	<b>6/5/2017</b>	ime 10:30:	00 AM			Investiga	ator	Kelsey 🗸
received via	email		~			Investiga	ation Date	6/5/2017
received by	Kelsey		~			Investiga	ation Time	2:30:00 PM
violation type	OD		~	Vic	lation Address	1500 Harri	son Rd.	
				Zip Code	98942			
Pictures				City	Selah	7		
AOD?				NOV?		non-	disclosure	
	Responsible Party					Compl	aint Party	
contact_name	Theresa				First Name			
contact title	[							
					Last Name	e Ingberg		
First Name	ТгееТор				Address	265 John	ison Rd.	
Last Name	ТгееТор				Zip Code	de 98942		
Address	1500 Harrison Rd.				City	Selah		
Zip Code	98942				Home phone #	¥ [		
City	Selah	State	WA		Cellphone #	ŧ [		
Home phone #	(509) 698-1221				Email	I		
Cellphone #						L		
scription alleged violation	CP says that there has	s been a bad	odor em	inating fo	rm TreeTop's was	tewater pon	ids.	
findings	Called TreeTop and le	t them know	of the co	mplaint.				
actions taken	None. Verbal warning	issued. RL-4						

Comp	laint Form			Find or	Edit a Complaint	Add	a New Complaint	
complaint_number	3981		) Help: f	ind #		C	AN AP65-01-02	Rev.
Date received	7/22/2019 Tin	ne 3:00:0	O PM			Date of Destruct	ion	
active								
Date occured	7/19/2019 Tim	ne 8:35:0	0 PM			Investigator	Kelsey	~
received via	email		~			Investigation Da	te 7/30/2019	
received by	Kelsey		~			Investigation Tin	1:00:00 PM	
violation type	odor		~	Vic	lation Address	Hornby Rd. to Wan	eta	
				Zip Code	98930			
Pictures				City	Grandview	]		
AOD?				NOV?		non-disclos	ure 🗖	
	Responsible Party					Complaint Part	tv	
contact_name					First Name			
contact title					Last Name			
First Name	Unknown				Address	1920 Braden Rd.		_
Last Name	Unknown				Zip Code	98930		
Address	Hornby Rd. to Waneta				City	Grandview		
Zip Code	98930				Home phone #	(509) 830-6637		
City	Grandview	State	WA		Cellphone #			_
Home phone #		7			Emai	kakaleena1@yal	100 com	
Cellphone #		-						
escription alleged violation	CP says there's "Ambien around us can be seen	nt cow pen on video w	dirt fror vith light	n Hornby w s. It smells	est to Waneta ar like urine but yo	d further. Particle d u don't care about t	dirt filling the air hat".	
findings	CP says she has video o	of the dust	that will	be emailed	d over to YRCAA.			
actions taken	RL-3 See complaint #39	90 for find	lings and	actions ta	ken. RL-4			

Se Comp	laint Form		4	Find or	Edit a Complaint	Add a N	lew Complaint
complaint_number	3982		🕖 Help: fii	nd #		DAN	AP65-01-02 Rev.
Date received	7/22/2019	Time 3:00:0	0 PM			Date of Destruction	
active							
Date occured	7/21/2019	Time 11:30:	00 PM			Investigator	Kelsey
received via	email		~			Investigation Date	7/30/2019
received by	Kelsey		~			Investigation Time	1:00:00 PM
violation type	odor		~	Vic	lation Address	Hornby/Stover/Tear Ro	ads
				Zip Code	98930		
Pictures				City	Grandview		
AOD?				NOV?	Grandview	non-disclosure	-
				NOVI		non-disclosure	-
	Responsible Party					Complaint Party	
contact_name					First Name	Kathleen	
contact title					Last Name	Rogers	
First Name	Unknown				Addres	s 1920 Braden Road	
Last Name	Unknown				Zip Code	98930	
Address	Hornby/Stover/Tea	r Roads			City	Grandview	
Zip Code	98930						
					Home phone #	(509) 830-6637	
City	Grandview	State	WA		Cellphone	#	
Home phone #					Emai	kakaleena1@yahoo.	com
Cellphone #							
scription alleged violation	CP says that "Foul permitting our pro filtering system."	cloud of ambie perty and home	nt open p . Gagging	en dirt an g, sinus he	d lagoon storage adache and inab	. Strong smell of ammor ility to breath even with	nia/urine high power
findings							
actions taken	RL-3 See complaint	#3990 for find	ings and	actions ta	ken.		

🤹 Comp	laint Form	1		4	Find or	Edit a Complain	t Ad	d a New Complaint
complaint_number	3983			Help: fi	ind #			DAN AP65-01-02 Rev
Date received	7/24/2019	Time	8:30:00	MA			Date of Destruc	tion
active								
Date occured	7/22/2019	Time	11:15:0	DO PM			Investigator	Kelsey
received via	email			~			Investigation Da	te 7/30/2019
received by	Kelsey			~			Investigation Tir	ne 1:00:00 PM
violation type	odor			~	Vio	ation Address	Hornby/Tear/Stove	r Roads
					Zip Code	98930		
Pictures					City	Grandview		
AOD?					NOV?	Grandview	non-disclos	
AUDI					NOAL		non-disclos	ure 🖵
and the second	Responsible Part	ty	1990 g	ENR			Complaint Par	ty
contact_name		_				First Nam	e Kathleen	
contact title						Last Nam	e Rogers	
First Name	Unknown					Addres	5 1920 Braden Ro	ad
Last Name	Unknown					Zip Cod	e 98930	
Address	Hornby/Tear/Sto	ver Road	s			Cit	y Grandview	
Zip Code	98930					Home phone	# (509) 830-6637	
City	Grandview		State	WA		Cellphone	#	
Home phone #						Ema	kakaleena1@ya	hoo.com
Cellphone #								
escription alleged violation	CP says that "The 11:00pm, when s filled with horric	he was c	ooling h	er house	down with	to her home and a the evening air	her sons through c Horrible dirty feeli	pen windows around ng ambient pen dirt
findings								
actions taken	RL-3 See complai							

Comp.	laint Form		a	Find or	Edit a Complaint	/ Add a f	New Complaint	1
complaint_number	3984		🕜 Help: fir	nd #		DAN	AP65-01-02 F	Rev.
Date received	7/25/2019	Time 8:00:0	DO AM			Date of Destruction		
active								
Date occured	7/24/2019	Time 9:35:0	MA 00			Investigator	Kelsey	~
received via	email		~			Investigation Date	7/30/2019	_
received by	Kelsey		~			Investigation Time	1:00:00 PM	_
violation type	odor		~	Vic	lation Address	Braden/Hornby/Tear/S	Stover Roads	
				Zip Code	98930		A second second	
Pictures				City	Grandview			
AOD?				NOV?		non-disclosure		
	Responsible Party					Complaint Party	A REAL PROPERTY	
contact_name					First Name	Kathleen		
contact title					Last Nam	Rogers	Micro	soft
First Name	Unknown				Addres	1920 Braden Road	6	D
Last Name	Unknown				Zip Cod	98930		
Address	Braden/Hornby/Tea	r/Stover Roa	ds		Cit	Grandview		-
Zip Code	98930				Home phone	# (509) 830-6637		
			-			* 1-13 * 215 * 77 W		
City	Grandview	State	WA		Cellphone	#		_
Home phone #					Emai	kakaleena1@yahoo	o.com	
Cellphone #								
description alleged violation		, 7/24/2019	9:25, wind	dows open		ells! Wonderful sweet ting in fresh air until ti		tl
findings								
actions taken	RL-4 See complaint	#2000 as ast	in the ball of	01.4				

and opinib	Complaint Form				ra Filla Of	Edit a Complain	Add a New Complaint			
complaint_number	3986			🕖 Help: fi	ind #			AP65-01-02 R	ev.	
Date received	7/25/2019	Time	9:30:0	D AM			Date of	Destruction		_
active										
Date occured	7/25/2019	Time	8:27:0	0 AM			Investi	gator	Kelsey	~
received via	email			~			Investig	gation Date	7/30/2019	_
received by	Kelsey			~			Investi	gation Time	1:00:00 PM	
violation type	odor			~	Vic	lation Address	Braden/H	ornby/Wanet	a/Stover Roads	
					Zip Code	98930				
Pictures					City	Grandview	1			
AOD?				192.77	NOV?		no	n-disclosure	0	
	Responsible Par	rtu								
contact_name						First Nam		plaint Party		
								:n		
contact title					Last Name Rogers				_	
First Name	Unknown				Addres	55 1920 Braden Rd.				
Last Name	Unknown				Zip Cod	e 98930	98930			
Address	Braden/Hornby/Waneta/Stover Roads				Cit	y Grandview				
Zip Code	98930					Home phone # (509) 840-0521				
City	Grandview		State	WA		Cellphone	#			
Home phone #						Emai	kakalee	na1@yahoo.	com	_
Cellphone #										
escription alleged violation	"Kelsey this has response from y	to stop! N /rcaa! Con	Aore an ne on yo	d more a u guys! [	mbient air Do your job	full of CAFOs ste Kathy Rogers"	nch. I've w	ritten several	complaints and	d r
findings										

					Find of	Edit a Complaint	Add a New Complaint				
omplaint_number	3987 @ Helj				find #			AP65-01-02 R	lev.		
Date received	7/25/2019	Time	8:45:0	D AM			Date of Destru	ction		_	
active											
Date occured	7/25/2019	Time	8:00:0	0 AM	]		Investigator		Kelsey	~	
received via	email			~	1		Investigation [	Date	7/30/2019		
received by	Kelsey			~			Investigation 1	lime	1:00:00 PM	-	
violation type	odor			~	Vic	lation Address	Braden/Stover Ro	bads			
					Zip Code	98930					
Pictures					City	Grandview					
AOD?				23 1 3.07	NOV?		non-discle	osure			
	Responsible Par	ty					Complaint Pa	arty			
contact_name						First Name	Kathleen				
contact title						Last Name	Rogers				
First Name	Veldhuis Klompe				Address	1920 Braden Road					
Last Name	Veldhuis Klompe				Zip Code	98930	98930				
Address	Braden/Stover R	oads				City	Grandview				
Zip Code	98930					Home phone #	(509) 839-647	5		_	
City	Grandview		State	WA		Cellphone #					
Home phone #						Email	kakaleena1@y	ahoo.	com	-	
Cellphone #											
scription alleged violation	"Awoke to horric compost and it's with smells of ur	gross. Th	e ambie	ent air is	osting. Velo bringing t	dhuis Klompe CAF his cloud of stenc	Os is composting h to my property	turni this m	ng dead cow orning! Go to s	lee	
findings											
actions taken	RL-3 See complai										

Se Comp		Edit a Complaint		JAddan	lew Complaint					
complaint_number	3988	@+	lelp: fii	nd #		DAN		AP65-01-02 Rev		
Date received	7/26/2019 Ti	me 9:00:00 A	M			Date of	Destruction			
active										
Date occured	7/25/2019 Ti	me 11:14:00	PM			Investig	ator	Kelsey	~	
received via	email		~			Investig	ation Date	7/30/2019		
received by	Kelsey		~			Investig	ation Time	1:00:00 PM		
violation type	odor		~	Vic	lation Address	Stover/Hor	nby/Tear Ro	ads	_	
				Zip Code	98930					
Pictures				City	Grandview					
AOD?				NOV?		non	-disclosure			
	Responsible Party					Comp	laint Party			
contact_name					First Nam	e Kathleer	n		_	
contact title					Last Nam	e Rogers				
First Name	Unknown				Addres	ddress 1920 Braden Road				
Last Name	Unknown				Zip Code 98930					
Address	Stover/Hornby/Tear R	oads	1		Cit	ty Grandview				
Zip Code	98930				Home phone	# (509) 83	37-6637			
City	Grandview	State W	VA		Cellphone	#				
Home phone #					Emai	kakalee	nal@yahoo	com		
Cellphone #										
escription alleged violation	CP says "Cool nights a a negative. The ambie is restricting the enjoy	nt pen dirt full	ofode	ery appreci or from the	ated. However, o cafo open pens	pening our surroundin	windows an ag our home	d screened doc and the neighb	ors	
findings										
actions taken	RL-3 See complaint # f	or actions tak	en Ri-	4						

Se Comp	laint Fori	n		6	Find or	Edit a Complaint		/ Add a N	lew Complaint	
complaint_number	3989 🛞 Help				nd#		DAN AP65-01-			D2 Rev.
Date received	7/29/2019	Time	9:00:00	AM			Date of	Destruction		
active										
Date occured	7/26/2019	Time	1:20:00	AM			Investig	ator	Kelsey	V
received via	email .			~			Investig	ation Date	7/30/2019	_
received by	Kelsey			~			Investig	ation Time	1:00:00 PM	
violation type	odor			~	Vio	lation Address	Braden, St	over, Hornby	, Roads	
					Zip Code	98930				
Pictures					City	Grandview	7			
AOD?		Sala Kara			NOV?		nor	n-disclosure		
	Responsible Pa	rtv					Comp	laint Party		
contact_name						First Name				
contact title						Last Name	Rogers			
First Name	Unknown					Address	1920 Br	aden Road		
Last Name	Unknown					Zip Code	98930			
Address	Braden, Stover,	Hornby, R	oads			City	Grandv	iew		
Zip Code	98930					Home phone #	(509) 83	39-6475		
City	Grandview		State V	NA		Cellphone #	1			
Home phone #						Email				
Cellphone #							L			
escription alleged violation	CP says " Awake sleeping well, ti large Austin Air	nen BOOM	, I can't sl	ambier eep ber	nt open per cause l'm b	dirt infilitrating reathing in this l	g our home heavy dirt,	! Cool night, band like du	windows open, st in my house.	Ou
findings										
		-								
actions taken	RL-3 See compla	int #3990	for findin	igs and	actions ta	ken, RL-4				

Comp	laint Form		Find or	Edit a Complaint	Add a New Complaint			
complaint_number	3990	🕑 Help: f	find #	l	DAN	AP65-01-02 Rev.		
Date received	7/30/2019 Time	9:55:00 AM			Date of Destruction			
active						Meloon en a basaran		
Date occured	7/29/2019 Time		]		Investigator	Kelsey 🗸		
received via	email	~			Investigation Date	7/30/2019		
received by	Kelsey	~	1		Investigation Time	1:00:00 PM		
violation type	odor	~	Vic	lation Address	Braden, Stover, Hornby	, Tear Roads		
			Zip Code	98930				
Pictures	S:\Compliance\Assurance	Complaints\C	City	Grandview				
AOD?			NOV?		non-disclosure			
	Responsible Party				Complaint Party			
contact_name			l	First Name				
contact title								
				Last Name	Rogers			
First Name	Klompe Dairy			Address	1920 Braden Road			
Last Name	Klompe Dairy			Zip Code	98930			
Address	Braden, Stover, Hornby, Te	ear Roads		City	Grandview			
Zip Code	98930			Home phone #	(509) 830-6637			
City	Grandview	State WA		Cellphone #	1			
Home phone #				Email	kakaleena1@yahoo.	com		
Cellphone #								
cription alleged violation	CP says "Kelsey, once mor The wind was blowing fro photos! This needs to be h	m the east as we	is compost II. I believe	ing and the ambie they've been told	ent dirt from that is just I not to compost in the	t nasty atmy home. wind. Kelsey I have		
findings								
actions taken	RL-3 Dairies and CAFO's in aware of the complaints. F	the vicinity of I	Hornby, Bra	den, Stover, and	Tear Roads were contac	ted and made		

Comp						nt	Add a M	lew Complaint
complaint_number	nplaint_number 3842			find #	1		DAN	AP65-01-02 Rev
Date received	7/12/2018	Time	10:00:00 AM	11		Date o	f Destruction	
active								
Date occured	7/10/2018	Time	3:04:00 PM			Investi	gator	Kelsey
received via	voice mail		~	1		Investi	gation Date	7/18/2018
received by	Kelsey		~			Investi	gation Time	11:00:00 AM
violation type	CFO dust		~	Vi	olation Address	1420 Out	look Rd.	
				Zip Code	98938			
Pictures				City	Outlook			
AOD?				NOV?		no	n-disclosure	
	Responsible Par	tv		1		Com	plaint Party	
contact_name	[				First Nan	-	Redaction	n loa#1
contact title				1				
					Last Nan		Redaction	
First Name	WASHINGTON D/	AIRY HOLD	INGS LLC		Addre	SS	Redactio	n log#3
Last Name	WASHINGTON DA	AIRY HOLD	INGS LLC		Zip Coo	de 98938		
Address	170 S Lincoln St	suite 150		]	Ci	ty Outlool	k	
Zip Code	99201				Home phone	#	Redaction	log#4
City	Spokane		State WA	1	Cellphone	#		
Home phone #					Ema	il l		
Cellphone #								
escription alleged violation	CP says that the l cows become mo so bad it obscure	re active.	The dust come	reet from hi s straight a	s house is causi cross the street a	ing fugitive and goes rig	dust in the eve ght into his pr	enings when the operty. He says it:
findings	No fugitive dust s	een at tin	ne of investigat	ion. Dirt in	the pens seemed	l moist.		
actions taken	None. Told the ge traffic safety issu	ntleman tr e. RL-4	o call the polic	e departme	nt regarding the	dust obscu	ring the road	because it is a
additional comments								